



# Coronavirus Taking Proactive Action

This is to certify that

Laura Ralph

completed an e-learning course in the above subject.

- The key areas covered:
- What Coronavirus is
  - Why hospitality business should be proactive
  - Operational Tips
  - Areas to consider and plan
  - Training guides and materials

Date: 27/06/2020

Signed: \_\_\_\_\_

**Martin Hilton**  
Director of Learning & Education  
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